# TRAINING FOR IRIS USERS

The HHS Enterprise Portal

Click here to begin

# About this Document

This document was designed to be read interactively on your computer, tablet, or smart phone.

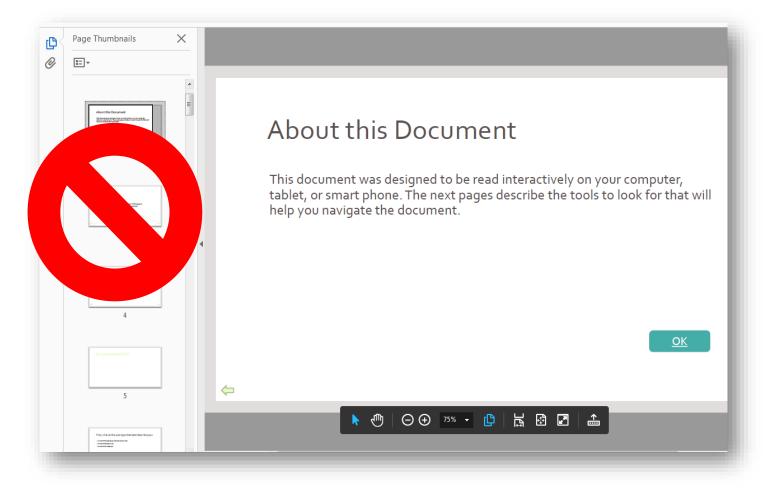
OK





This document is not meant to be read in sequential order. If necessary, hide your TOC/thumbnail panel for a better user experience.









Click the arrows at the bottom of the page to move throughout the document.

OK





Click on the area beside the large arrows to move to the next step.







### If your access to the portal or IRIS is not granted after it is approved...

Contact the Help Desk at:

Phone: 512-438-4720

Toll Free: 1-800-435-7181 TDD 711

Email: help@hhsc.state.tx.us



# Click on the user type that best describes you.

- I am an HHS employee, but not a Supervisor.
- I am an HHS Supervisor.
- I am an HHS Contactor.





# Select a topic.

- Register for an HHS Enterprise Portal account.
- Request an IRIS account.
- Sign the Acceptable Use Agreement.

Click here if you are locked out of your account or experiencing other issues...



# Select a topic.

- Register for an HHS Enterprise Portal account.
- Request IRIS access for myself.
- Request IRIS access for an employee.
- Delete an employee's IRIS account.
- Review and approve or deny a staff member's IRIS access request.

Click here if you are locked out of your account or experiencing other issues...



If you need to remove IRIS access for a staff member, and the original IRIS access request was **NOT** completed through the portal, contact the Help Desk at:

Phone: 512-438-4720

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Select **OK** to review the steps for removing IRIS access through the portal.





# Select a topic.

- Register for an HHS Enterprise Portal account.
- Request IRIS access.

Click here if you are locked out of your account or experiencing other issues...



# Navigate to the portal and select Register.

#### System Use Notification Sign In Warning: This is a Texas Health and Human Services information resources system that contains State and/or U.S. Government Username information. By using this system you acknowledge and agree that you have no right of privacy in connection with your use of the Password system or your access to the information contained within it. By accessing and using this system you are consenting to the monitoring of your use of the system, and to security assessment and auditing activities that may be used for law enforcement or Forgot Username? other legally permissible purposes. Any unauthorized use or access, or any unauthorized attempts to use or access, this system Sign In Forgot Password? may subject you to disciplinary action, sanctions, civil penalties, or criminal prosecution to the extent permitted under applicable law. REGISTER New to the portal? Broadcast Message(s): The HHS Enterprise Portal is a secure, easy-to-use interface for accessing or requesting access to dozens of state applications, services, and assets. View Details Missed the UAT demonstration video? Download it here. View Details Help ® | Supported Browsers | FAQs | Contact Us | Internet Policy





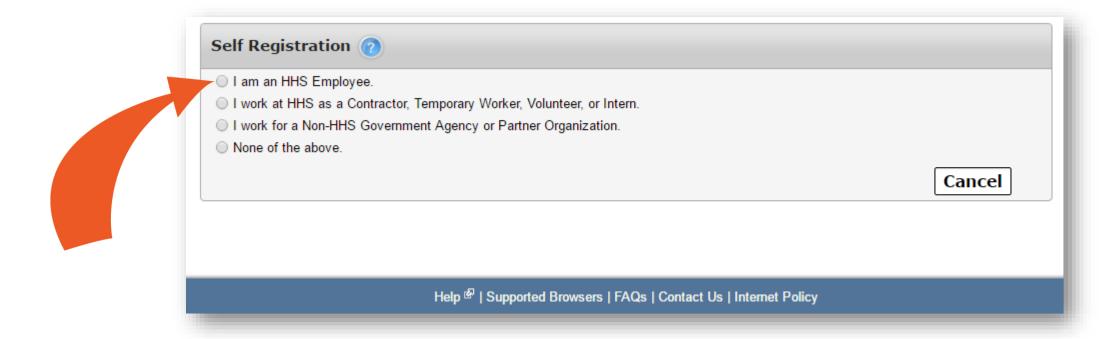
# Navigate to the portal and select **Register**

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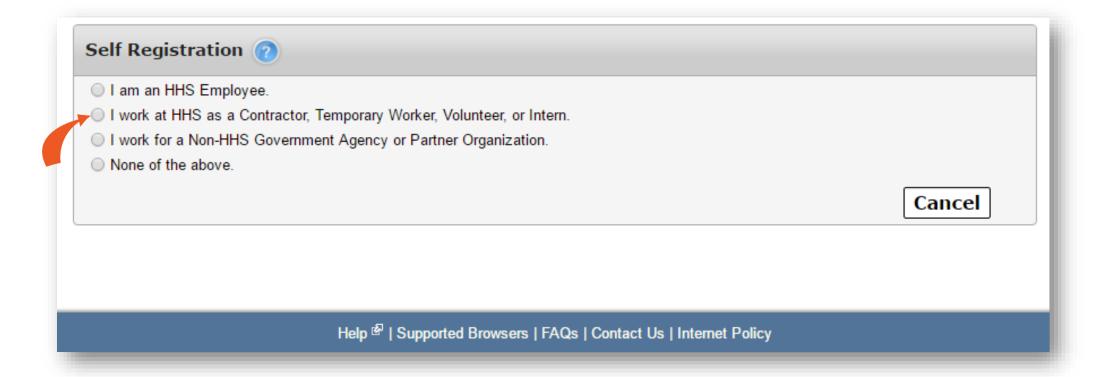
# Select your user type (first option)







# Select your user type. (second option)

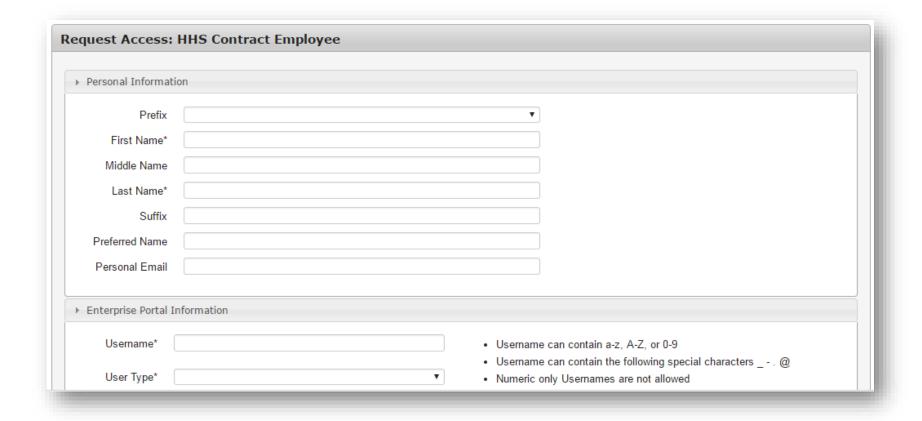






### Fill out your user profile and click Next.

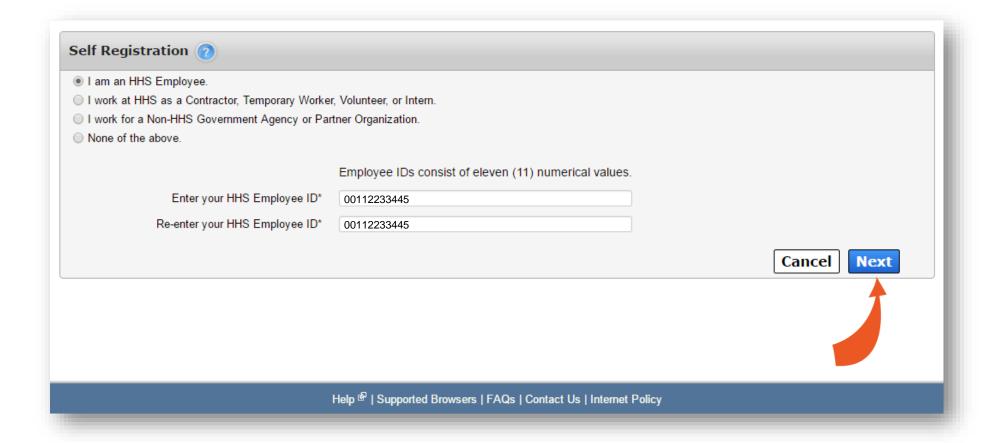
(Fields with asterisks cannot be left empty)







### Enter your Employee ID and click Next.







Check your inbox for an email that contains your username, temporary password, and link to the portal. Click on the link.







# 10-Day Request Period

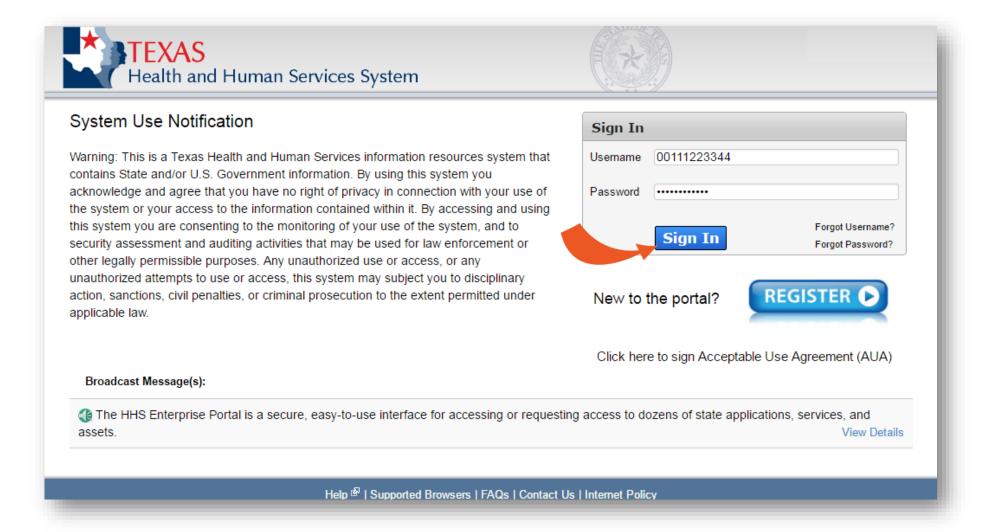
- You will receive an request update via email within 10 days.
- Communicate with your Supervisor if the 10-day period is almost over and you
  have not received an update. If your Supervisor fails to respond to your request,
  you will be forced to resubmit an access request.
- You will receive an email after your request has been approved. This email contains your username, temporary password, and a link to the portal. Click the link to access the portal.

Next





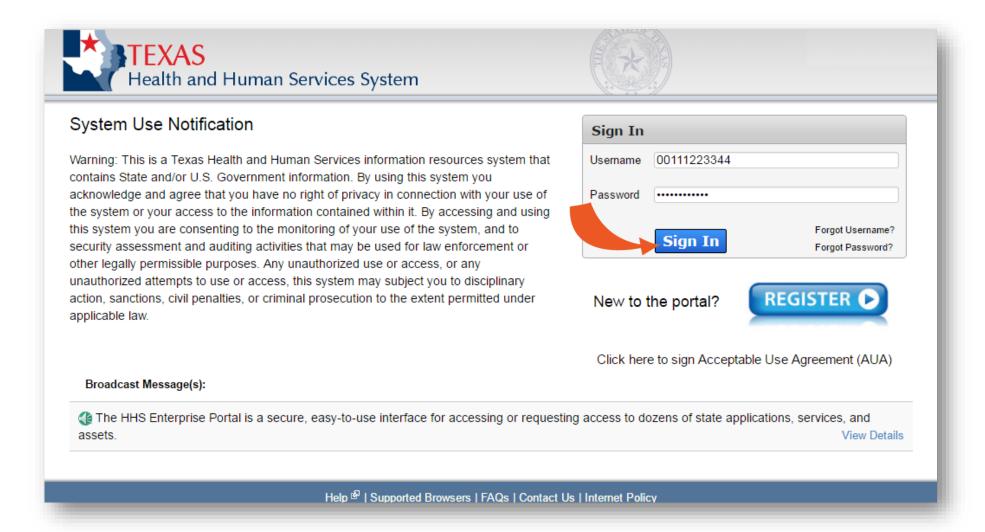
#### Enter your username and temporary password in the fields provided, then click Sign In







#### Enter your username and temporary password in the fields provided, then click Sign In

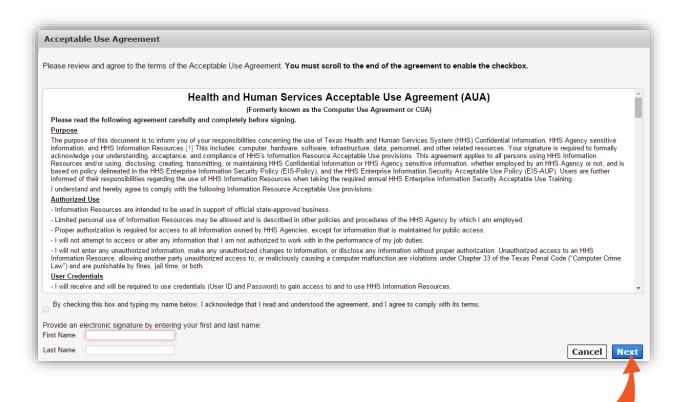






### Sign the Acceptable Use Agreement

- Read the agreement, scrolling to the bottom of the page to enable the confirmation checkbox.
- Check beside the confirmation checkbox
- Enter your first and last name as it appears in CAPPS (if you are an HHS Employee) or as it was entered when you registered for an account (if you are not an HHS Employee).
- Click Next.

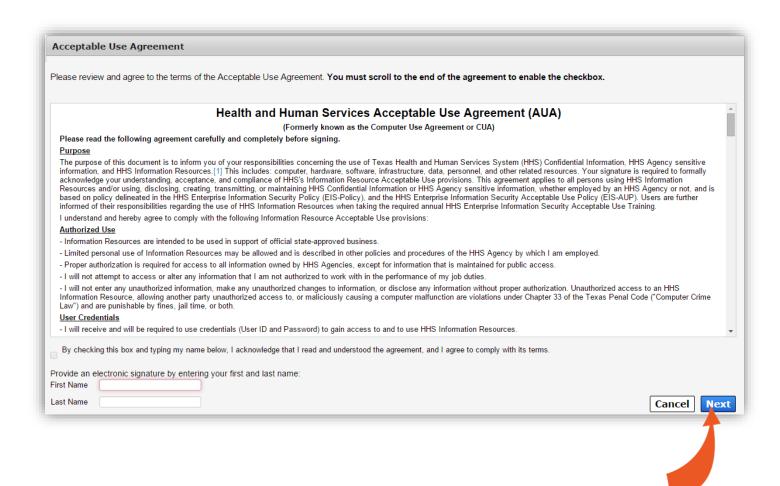






## Sign the Acceptable Use Agreement

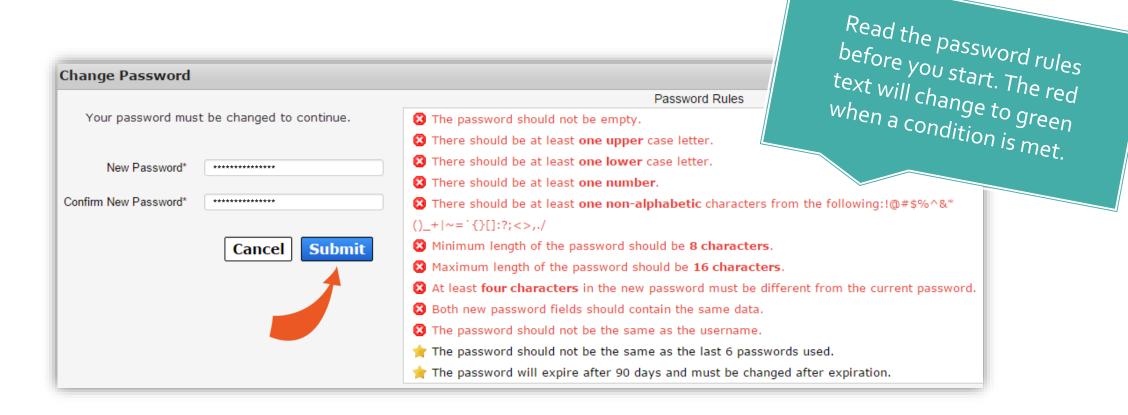
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- Click Next.







### Create a Password.







### Create a Password.







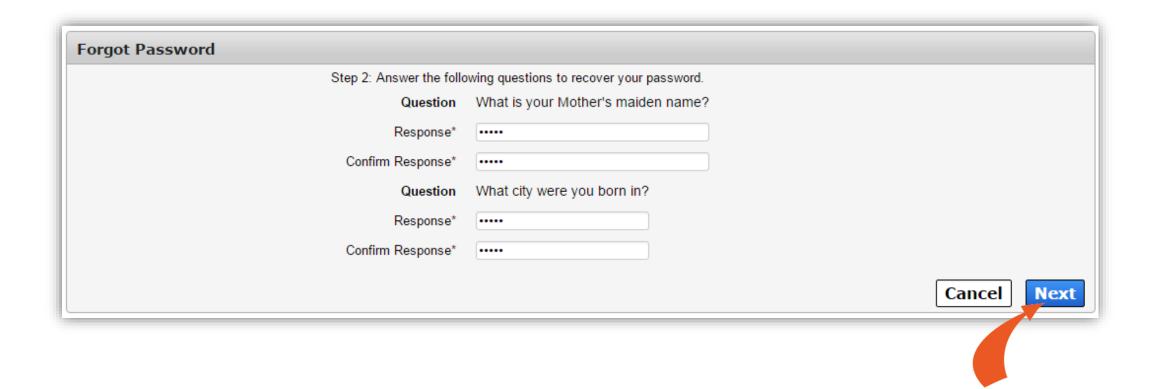
# Select and answer three security questions.







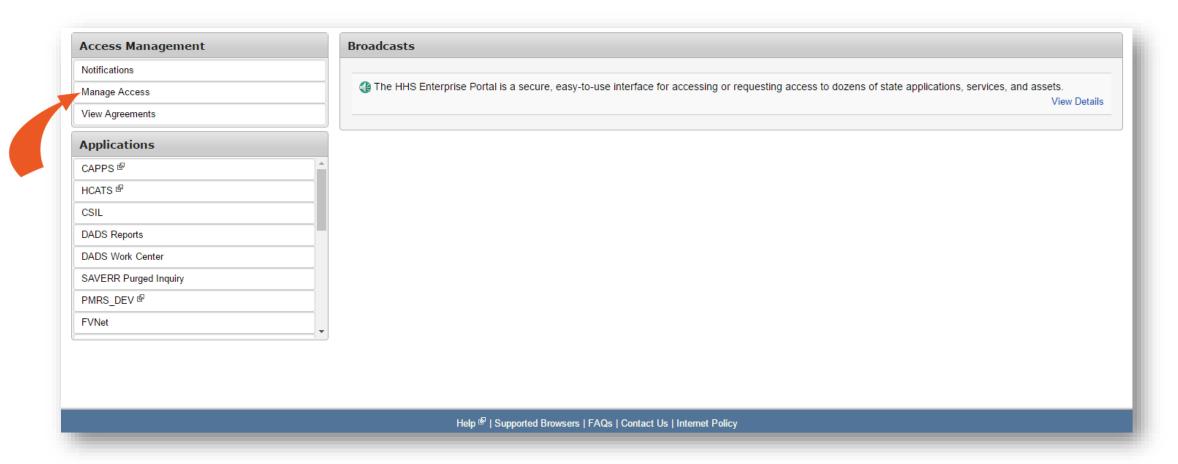
# Answer your security questions.







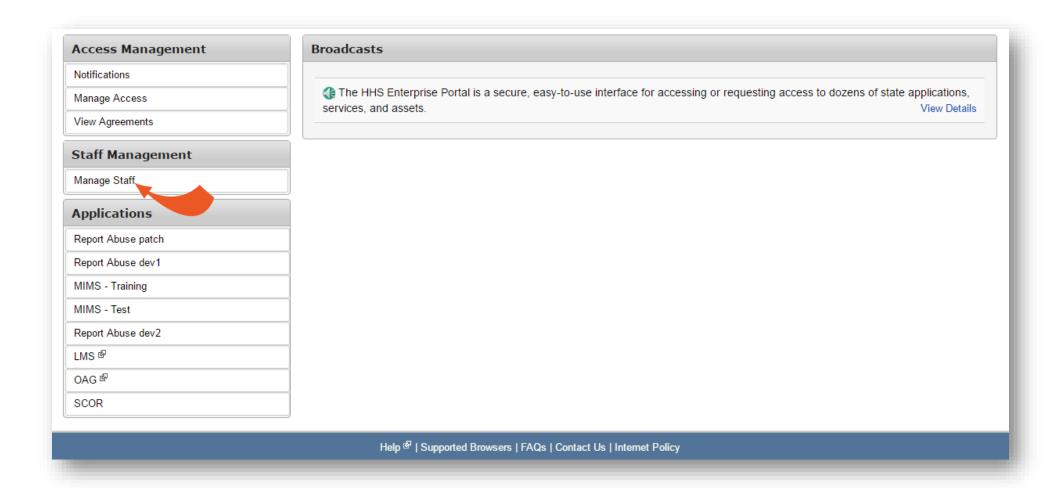
### Sign into the portal and click Manage Access under Access Management.







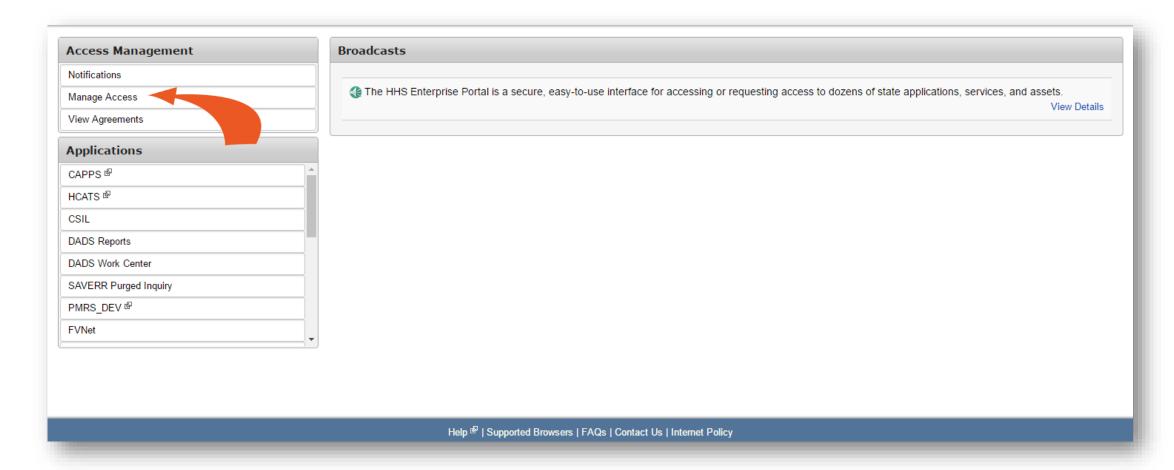
Sign into the portal and click Manage Staff under Staff Management on the Main Menu.







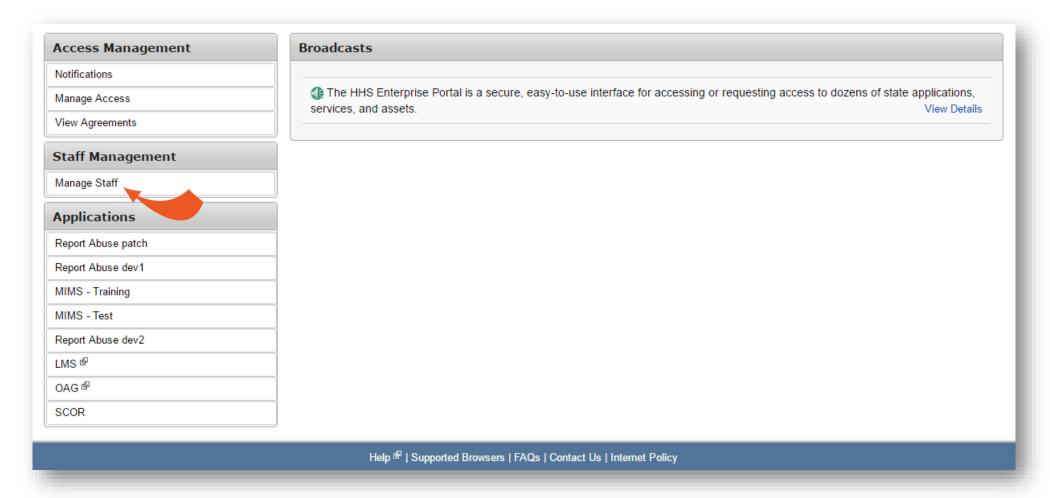
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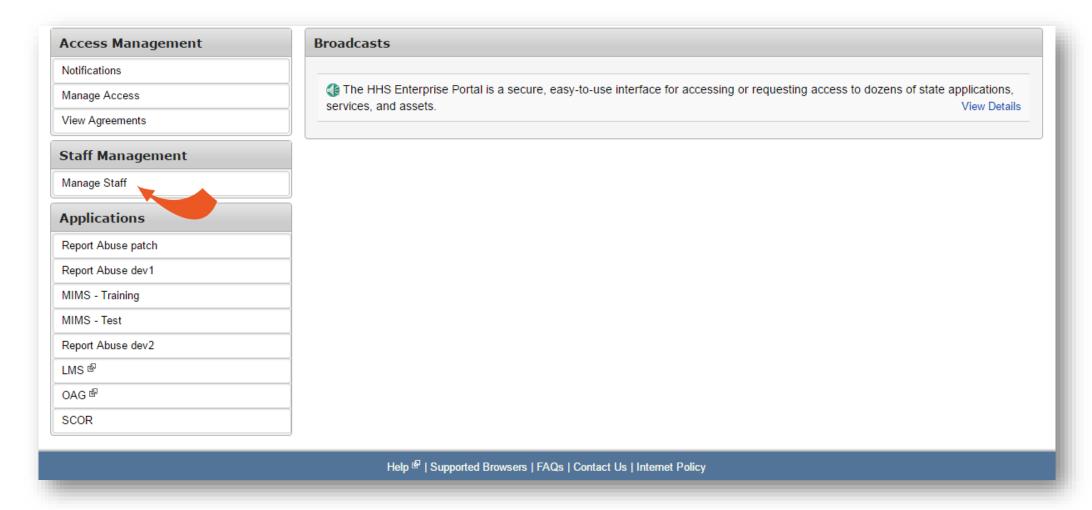
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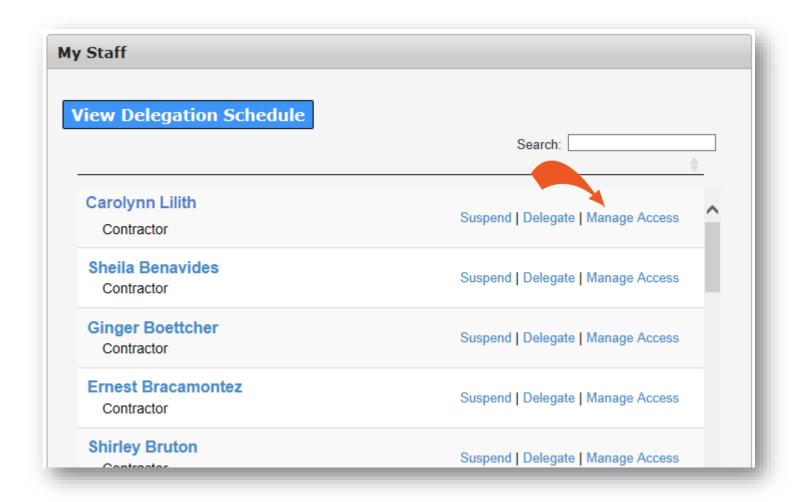
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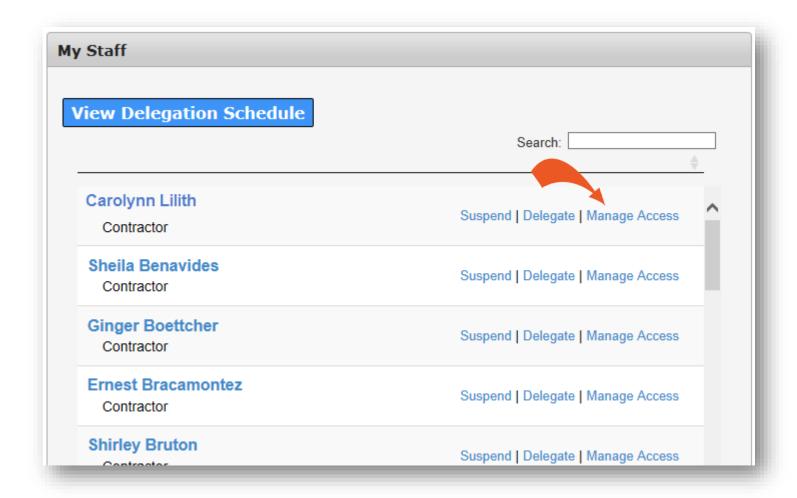
Click Manage Access in the row of the staff member you would like to request access for.







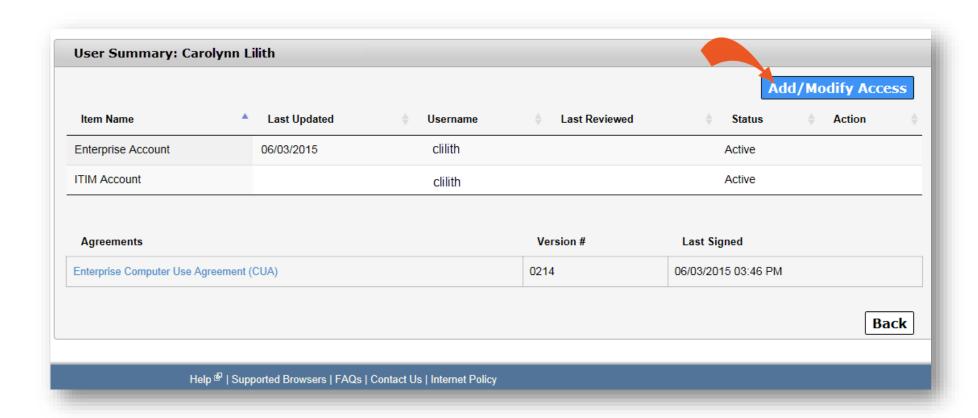
Click Manage Access in the row of the staff member you would like to request access for.







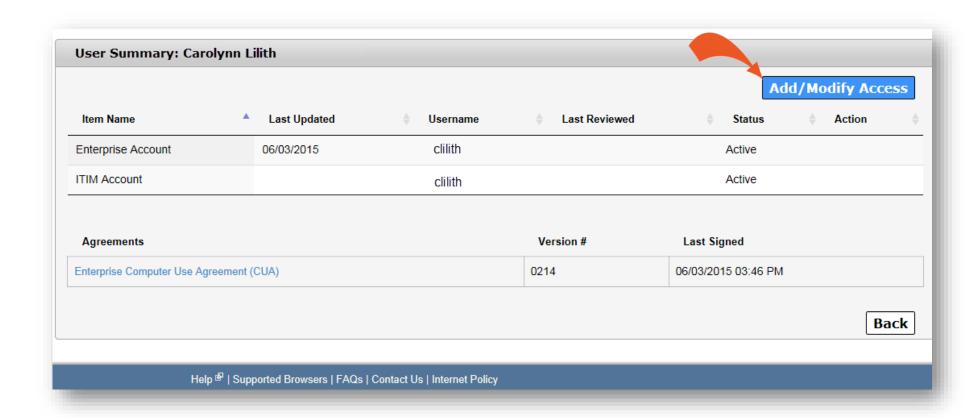
### Click **Add/Modify Access** at the top of the screen.





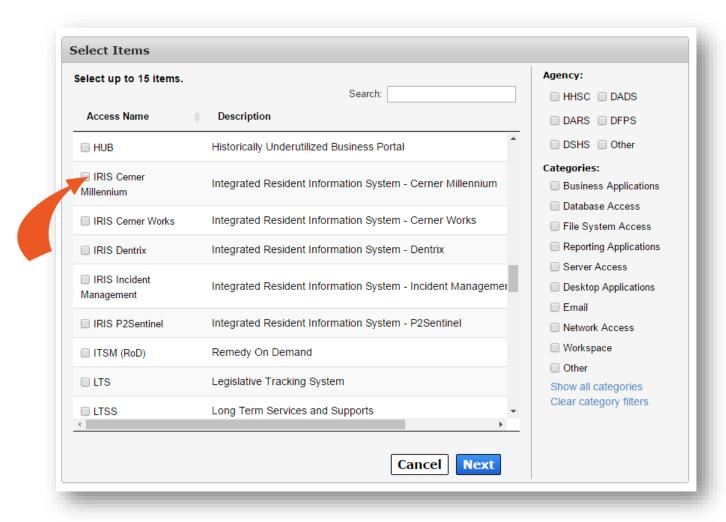


#### Click Add/Modify Access at the top of the screen.



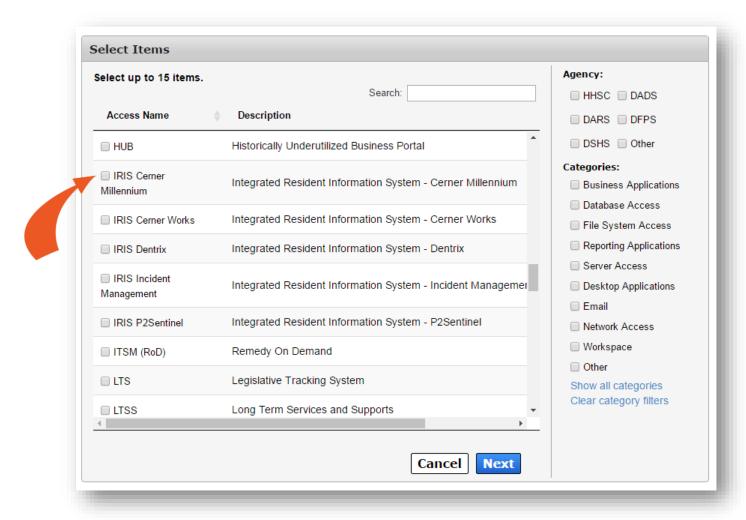






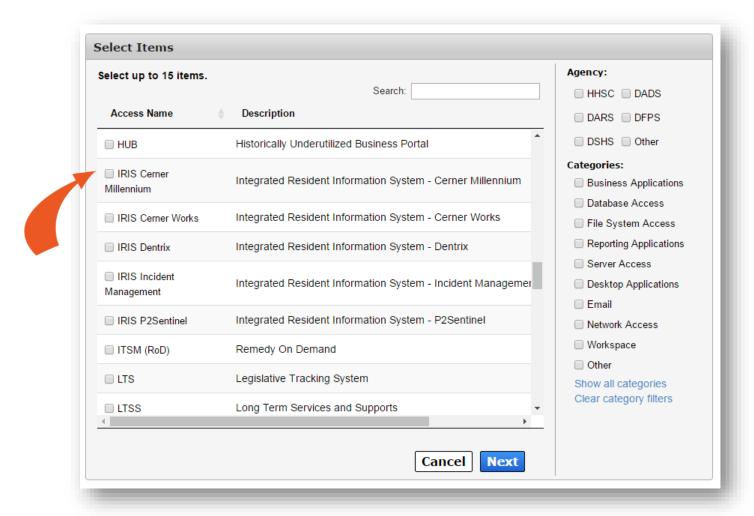






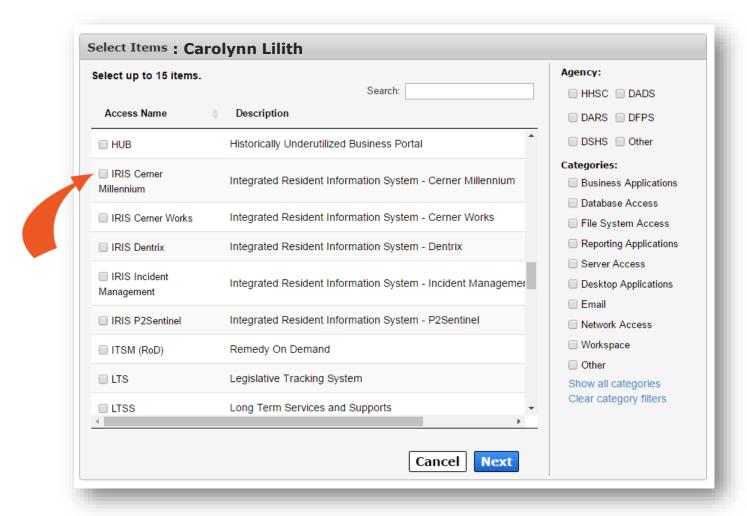








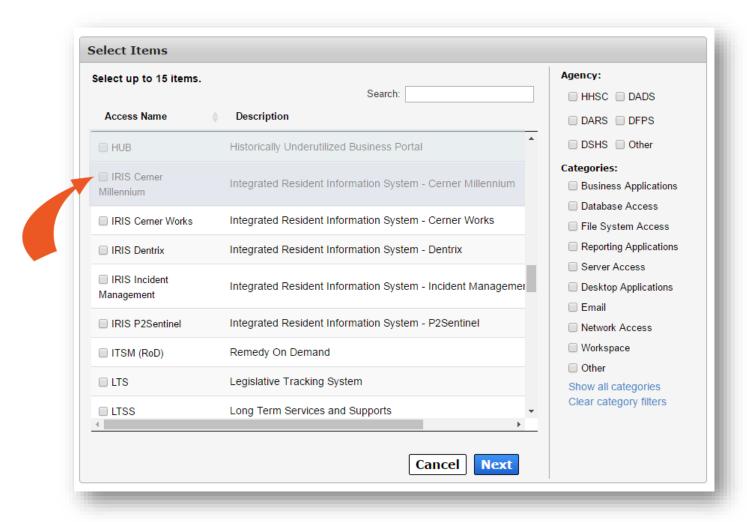






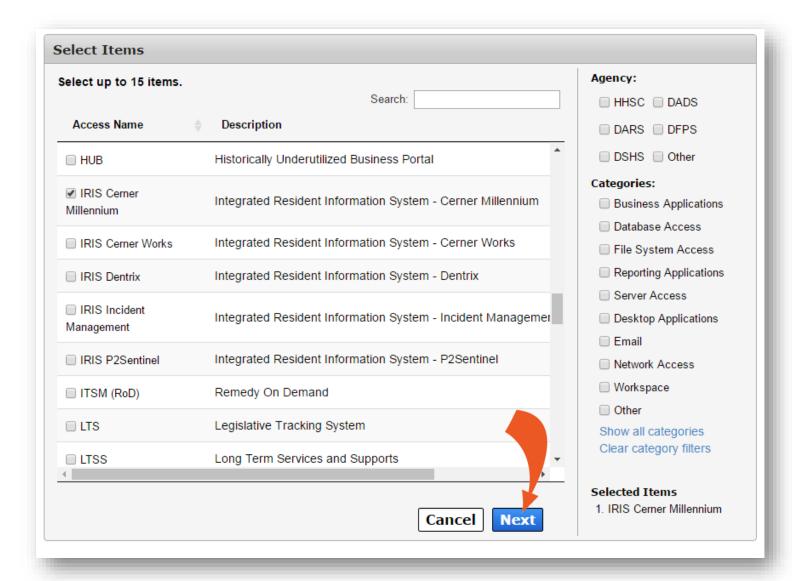


Existing accounts are displayed at the top of the list in shaded rows. Click on the box bedside the account to add it to your cart.



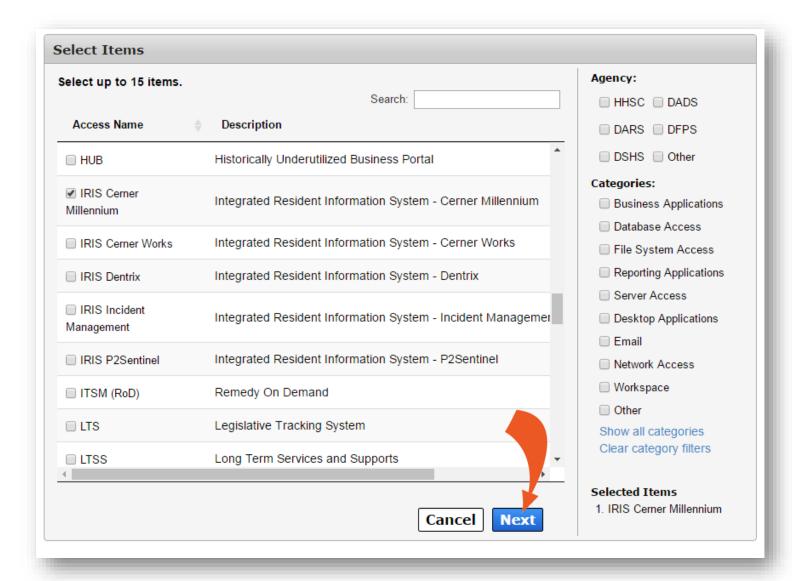






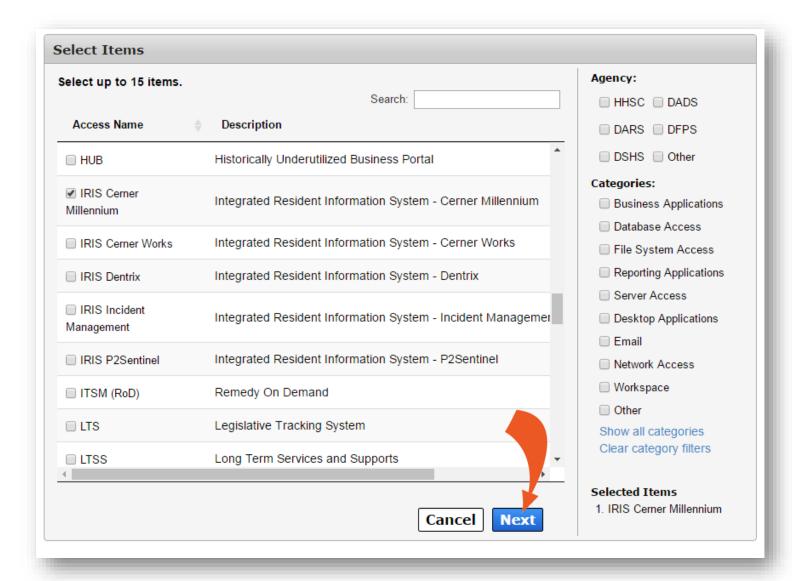






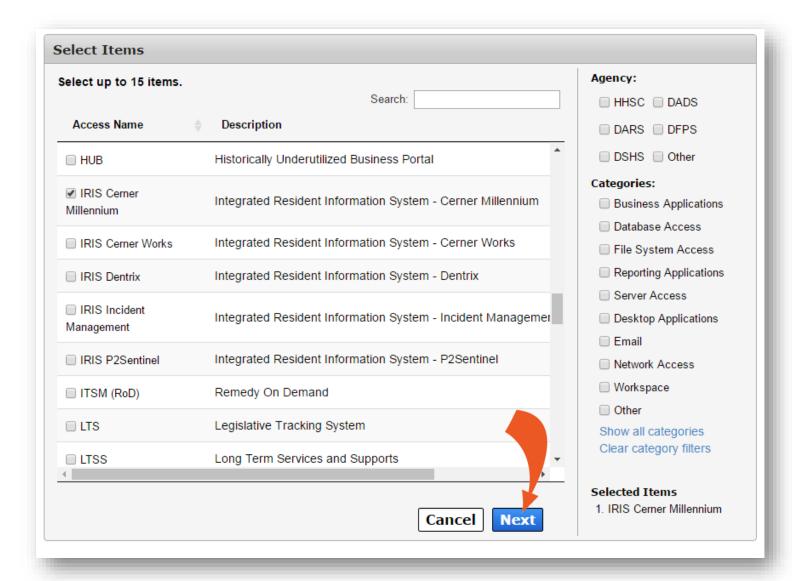






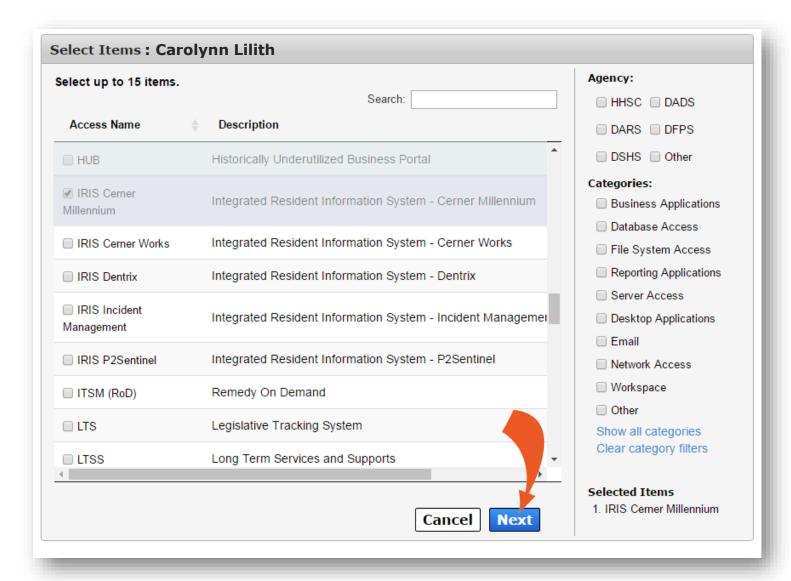






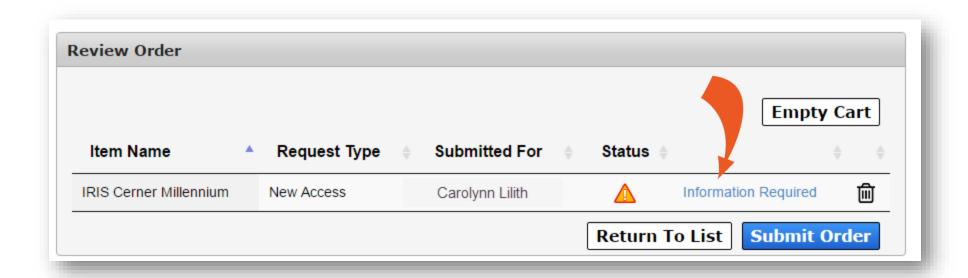






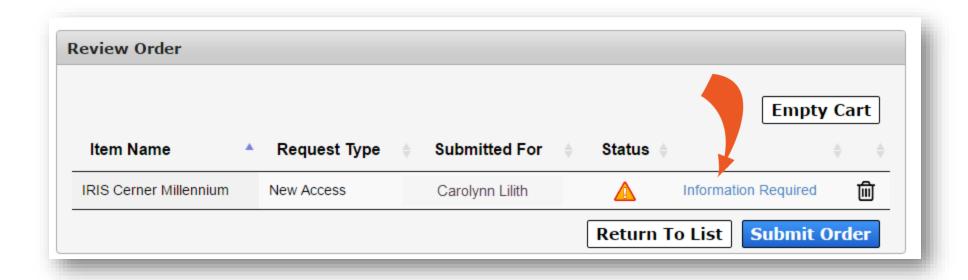






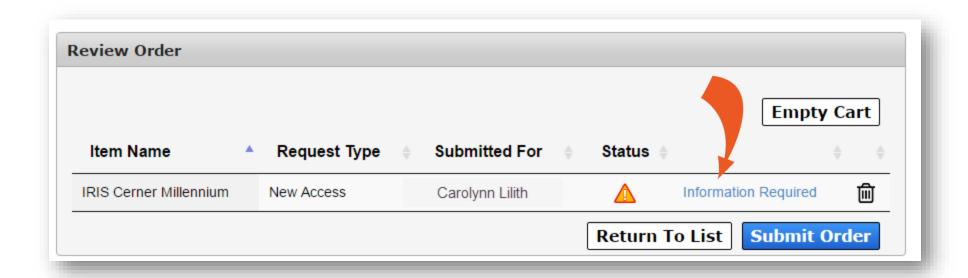






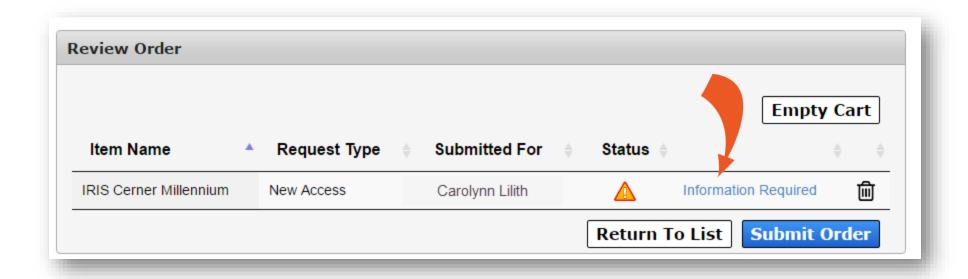






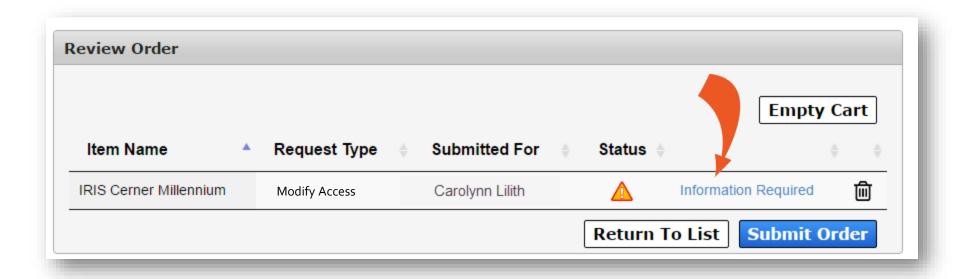
















#### Select Remove Access and click Next.







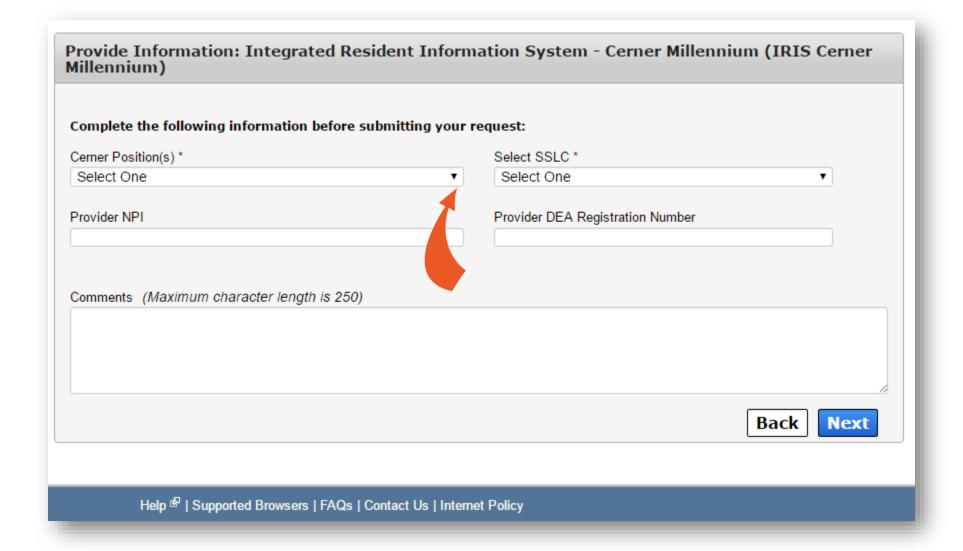
Choose to remove user's access on today's date, or on a future date.







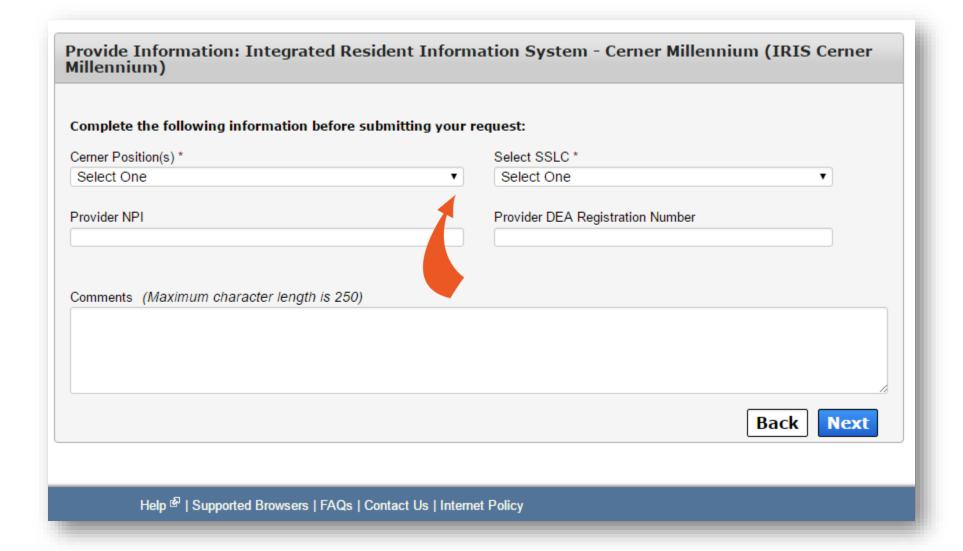
Choose the access details. The screen will change depending on the type of selections you select.







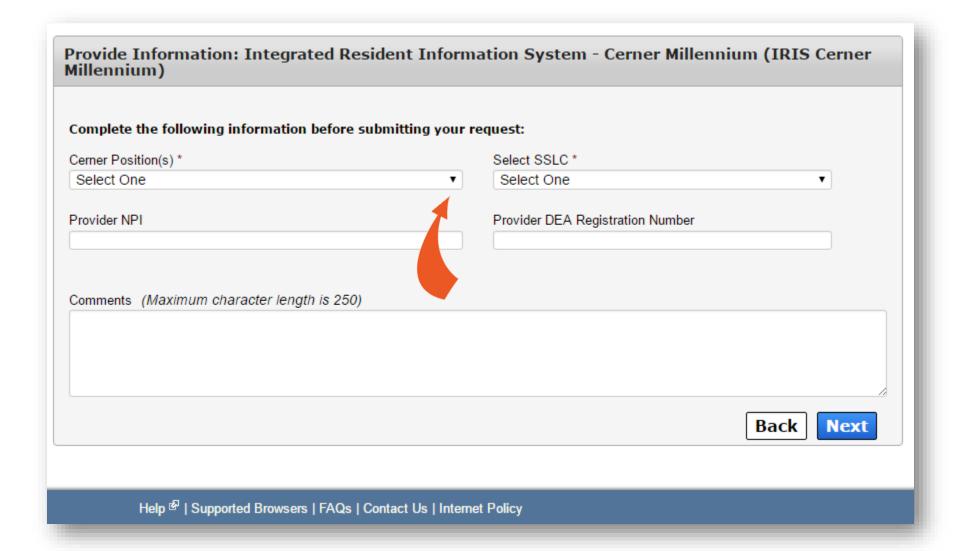
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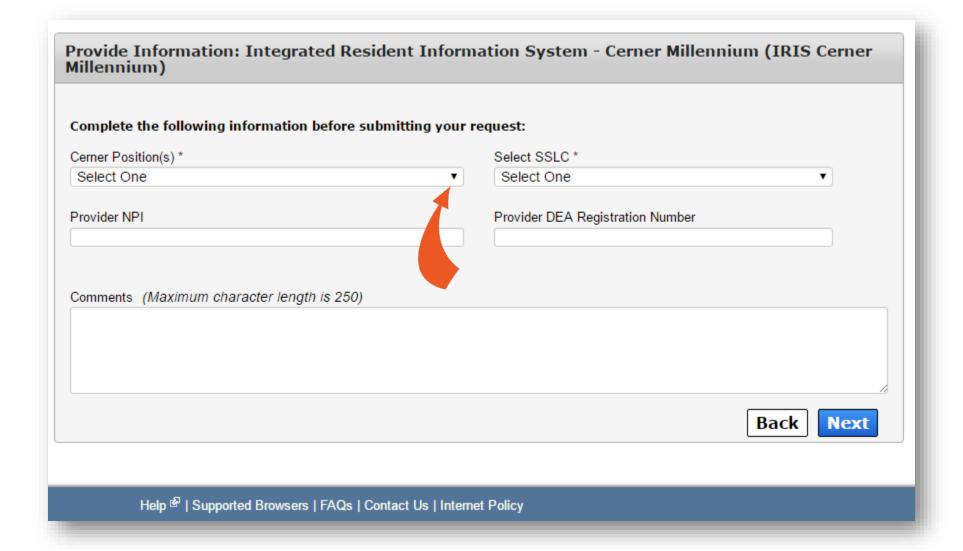
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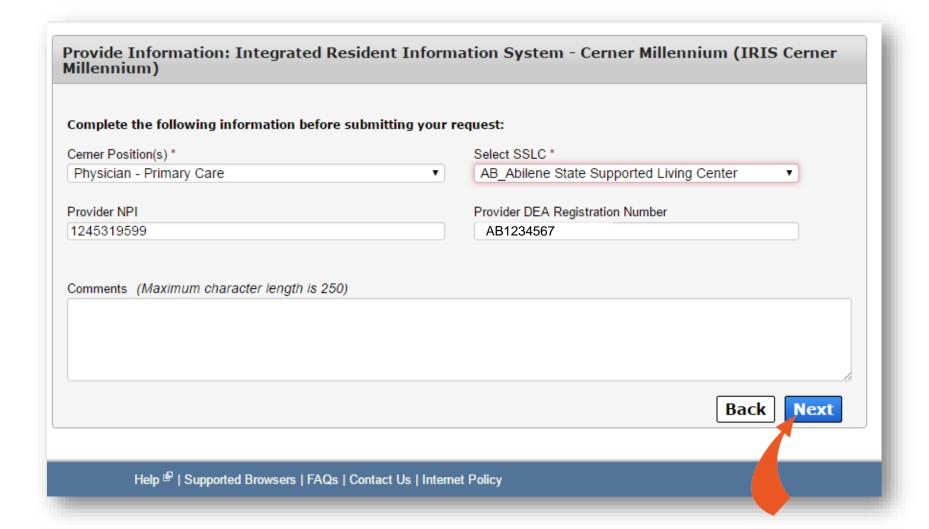


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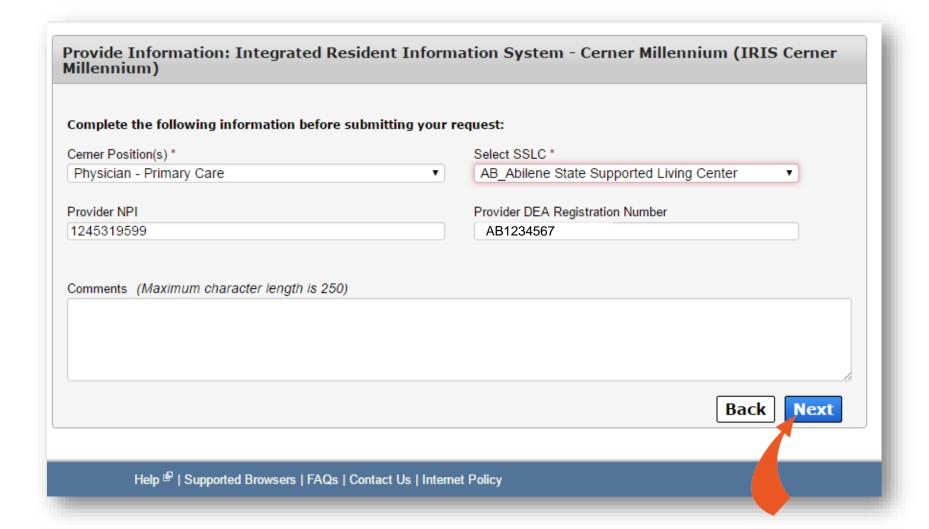






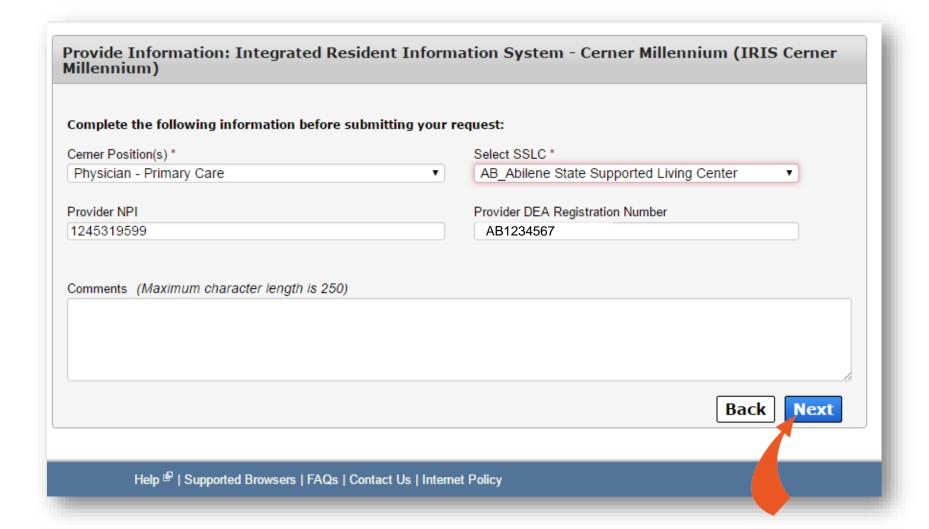






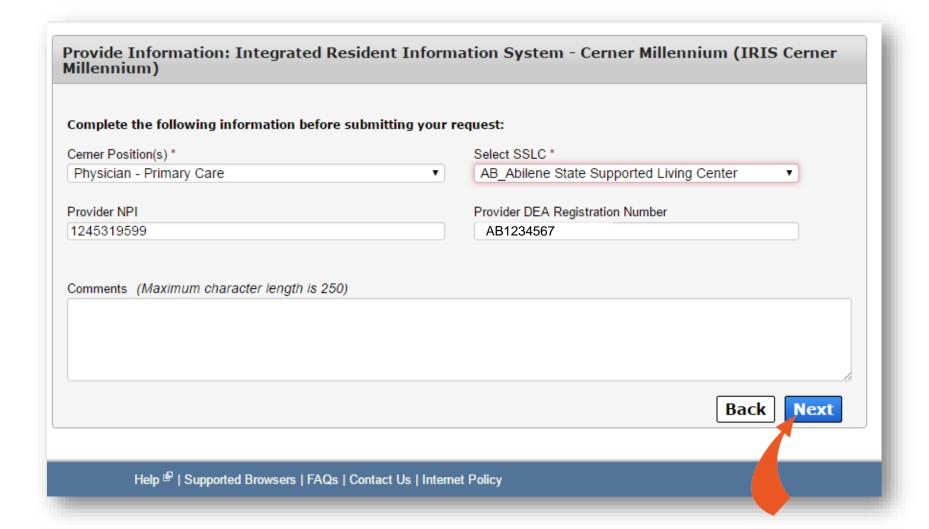






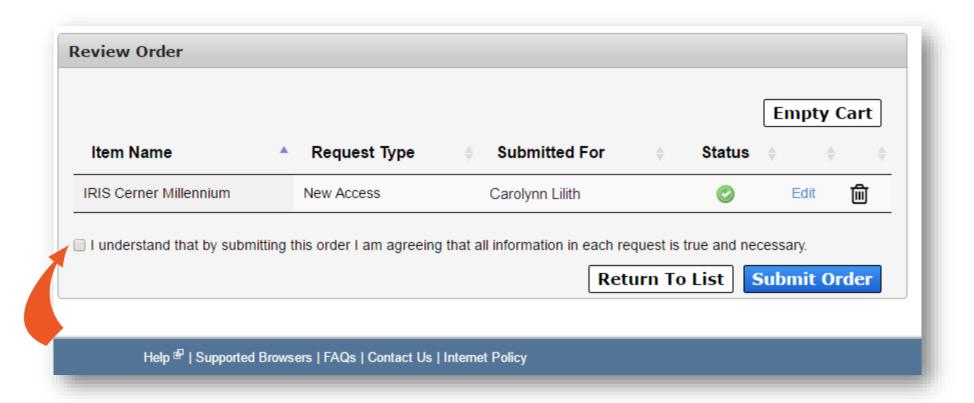






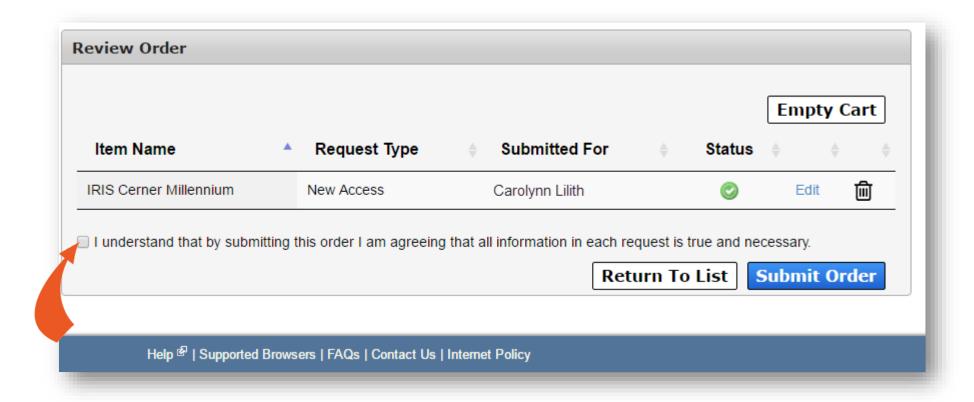






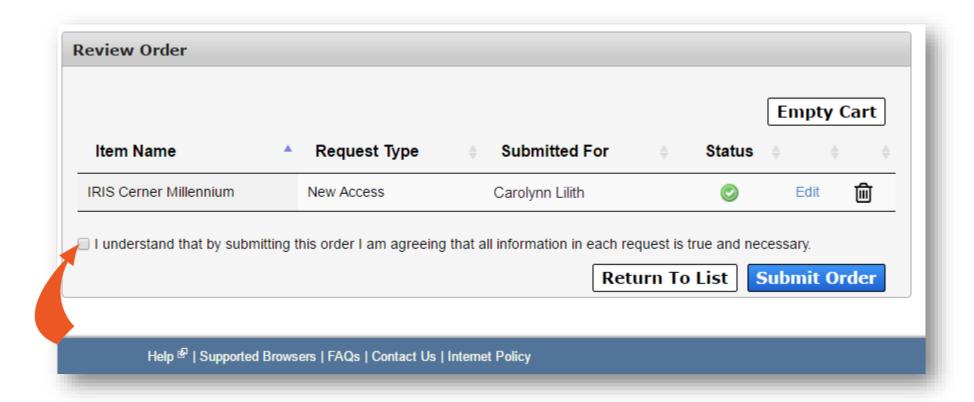






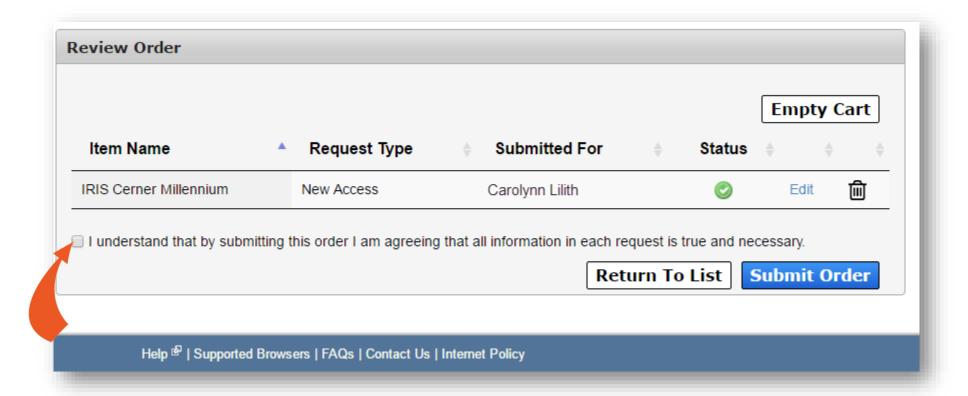






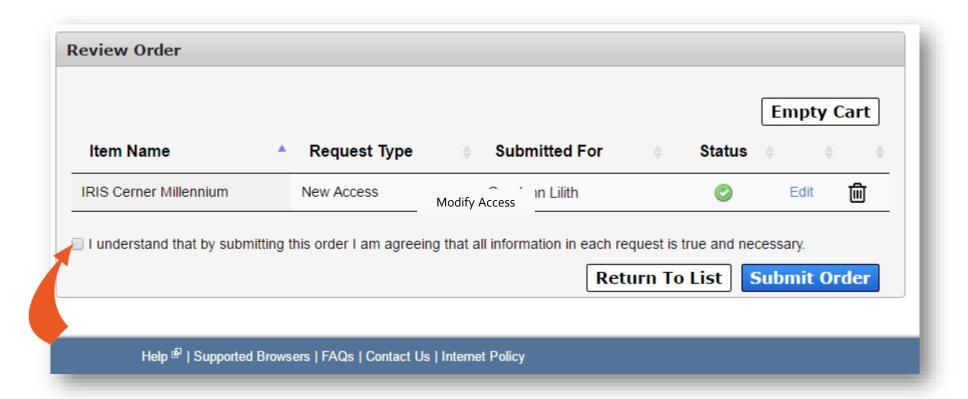








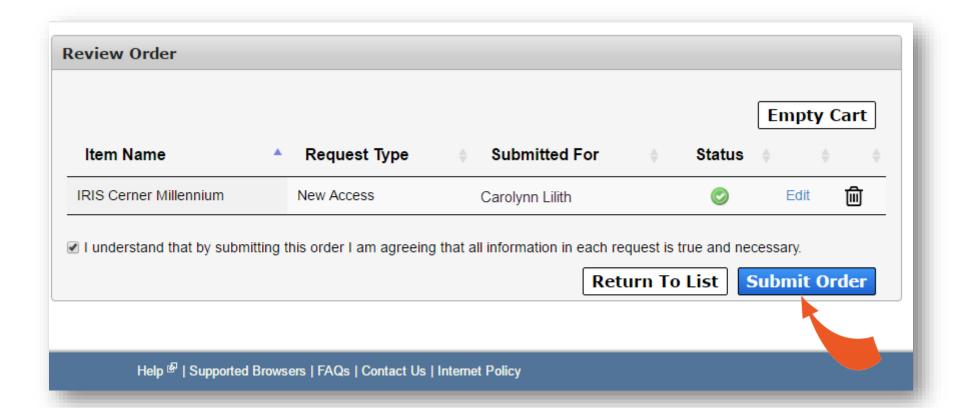








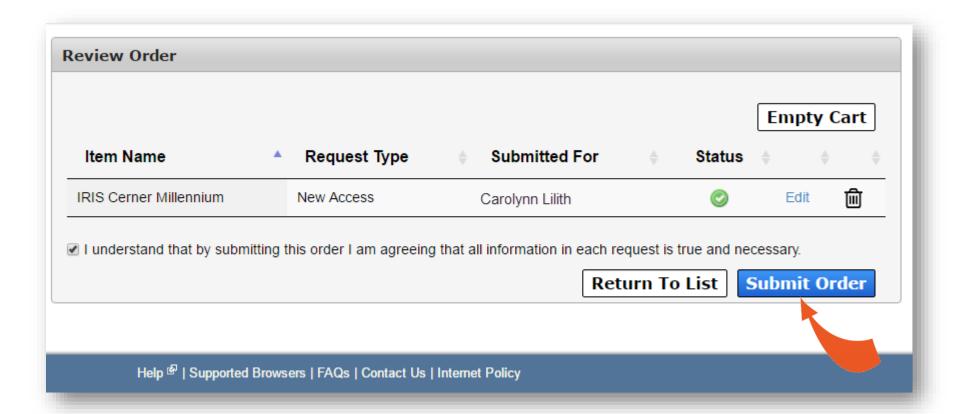
#### Select Submit Order.







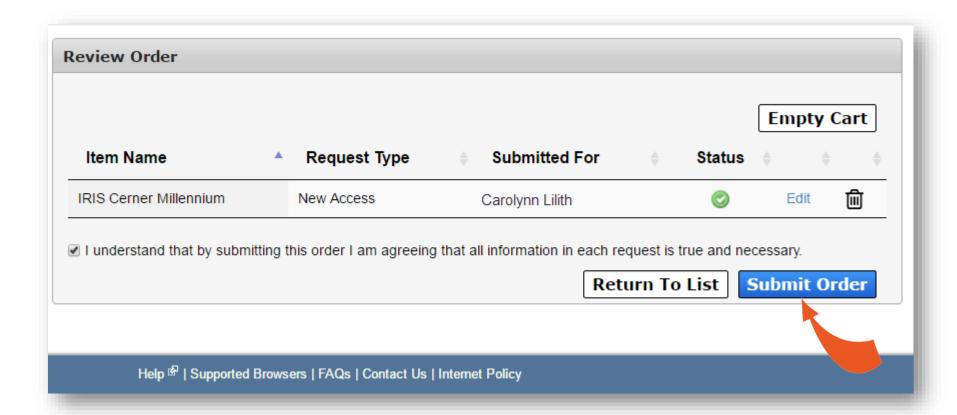
#### Select Submit Order.







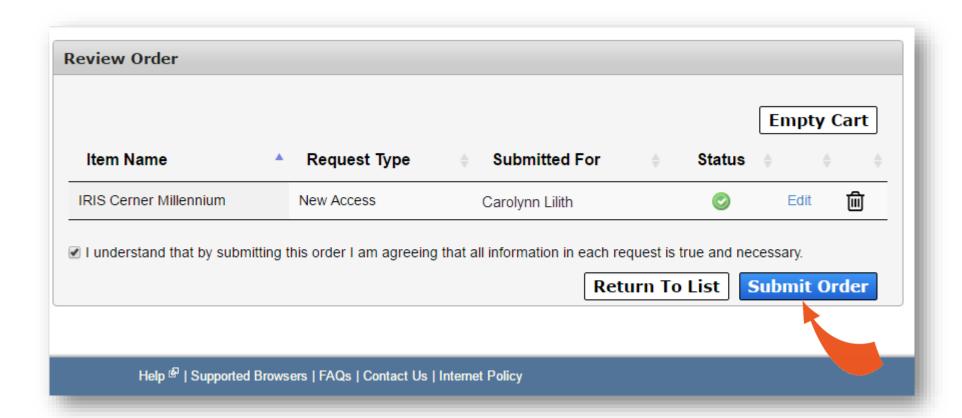
#### Select Submit Order.







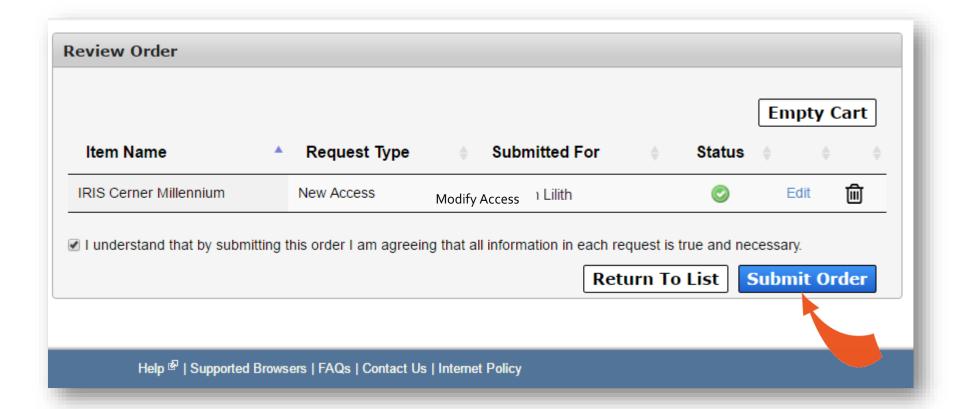
#### Select Submit Order







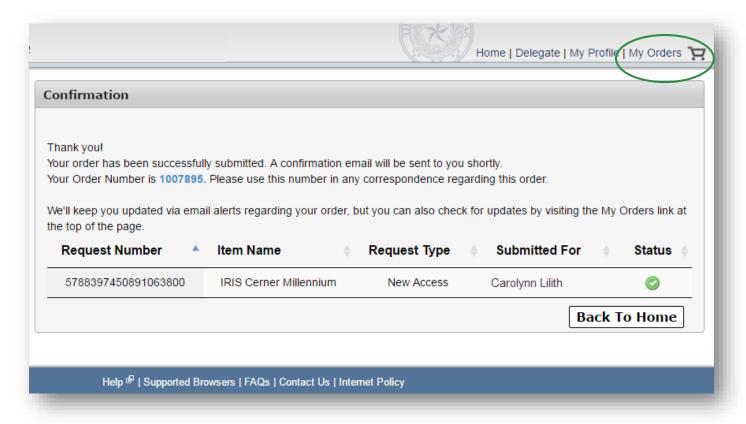
#### Select Submit Order







You will receive a confirmation message containing your order and reference number. To stay updated with the status of the request, click **My Orders** at the top of the screen.









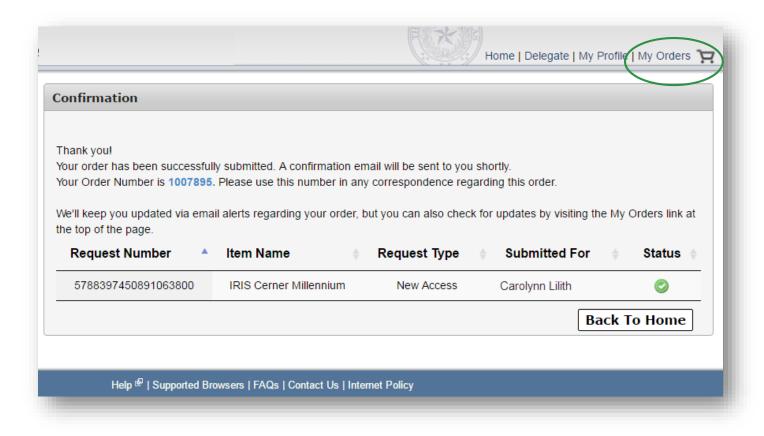
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Toll Free: 1-800-435-7181 TDD 711













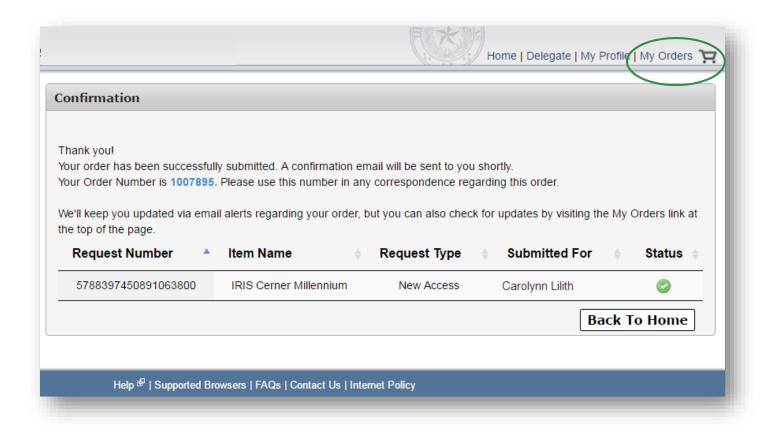
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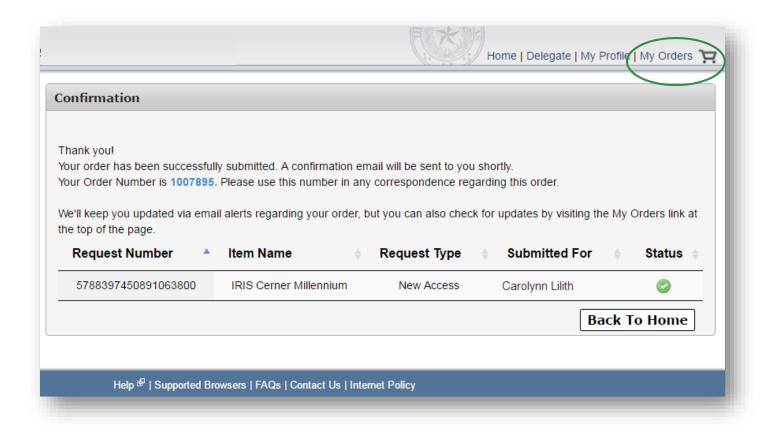
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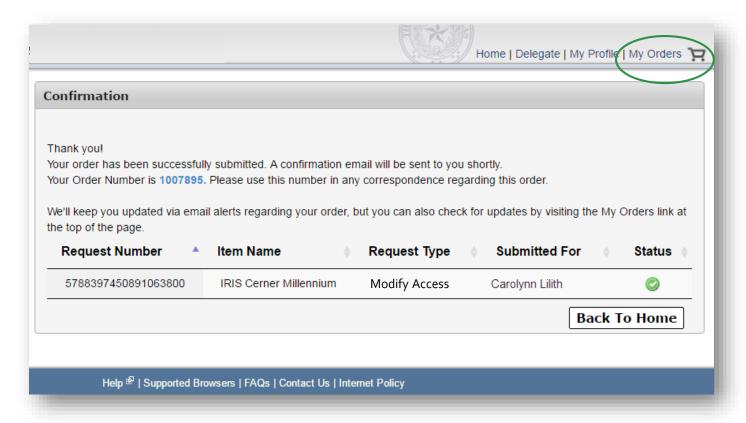
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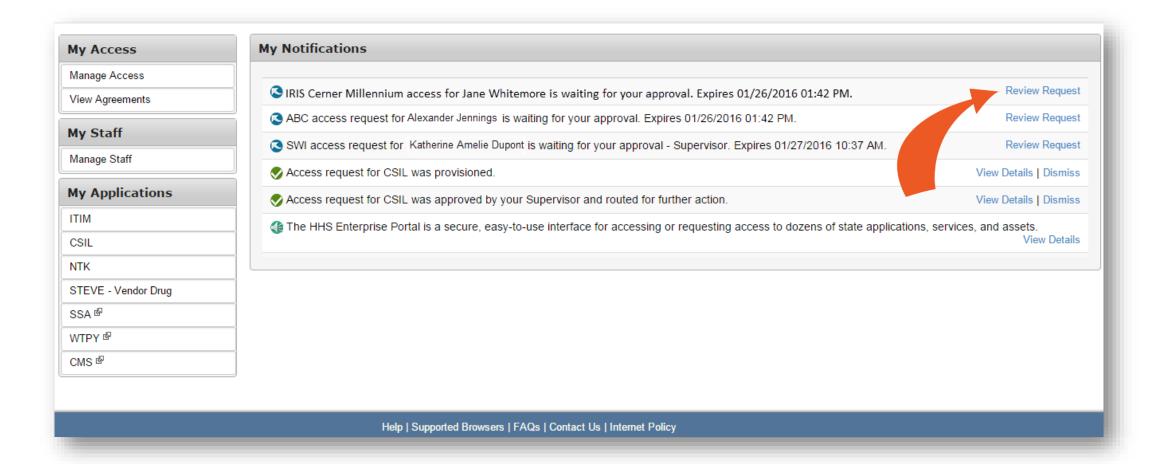








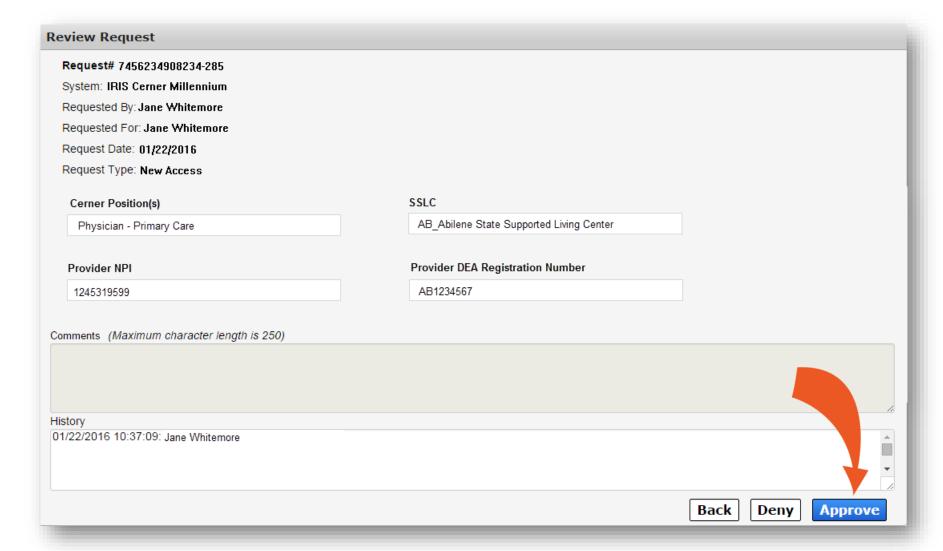
When an access request is up for review, you will receive an email, and a notification will be posted on the your Home page. Click "Review Request" on the notification.







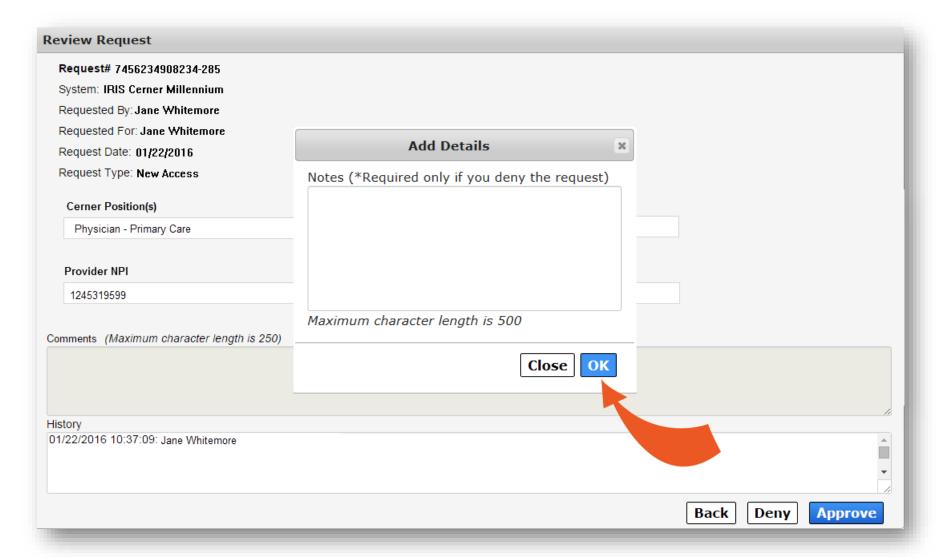
Review the request details. You can make adjustments to the access if needed. Select **Deny** to deny the request. Select **Approve** to approve the request.







After you select one of the options, an Add Details pop-up window will open. You are only required to add details if you are denying the request. Select **OK** to complete the request.







## System Use Notification

Warning: This is a Texas Health and Human Services information resources system that contains State and/or U.S. Government information. By using this system you acknowledge and agree that you have no right of privacy in connection with your use of the system or your access to the information contained within it. By accessing and using this system you are consenting to the monitoring of your use of the system, and to security assessment and auditing activities that may be used for law enforcement or other legally permissible purposes. Any unauthorized use or access, or any unauthorized attempts to use or access, this system may subject you to disciplinary action, sanctions, civil penalties, or criminal prosecution to the extent permitted under applicable law.

Password

Forgot Username?
Forgot Password?

New to the portal?

Sign In



Click here to sign Acceptable Use Agreement (AUA)

## Navigate to the HHS Enterprise Portal and click here

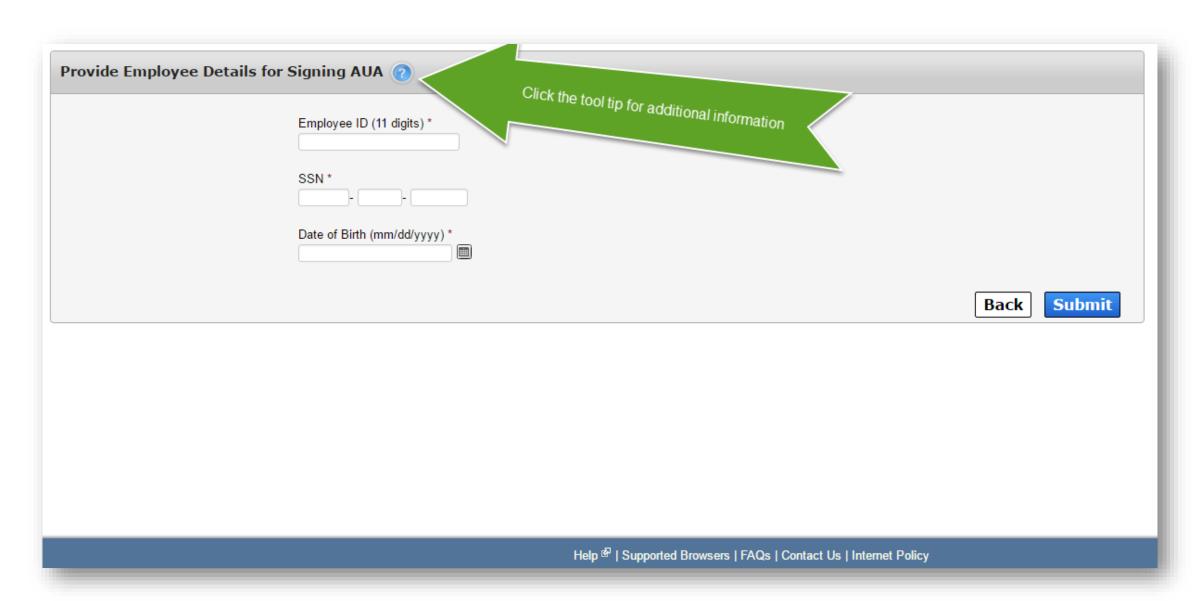
#### Broadcast Message(s):

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Help 🖗 | Supported Browsers | FAQs | Contact Us | Internet Policy

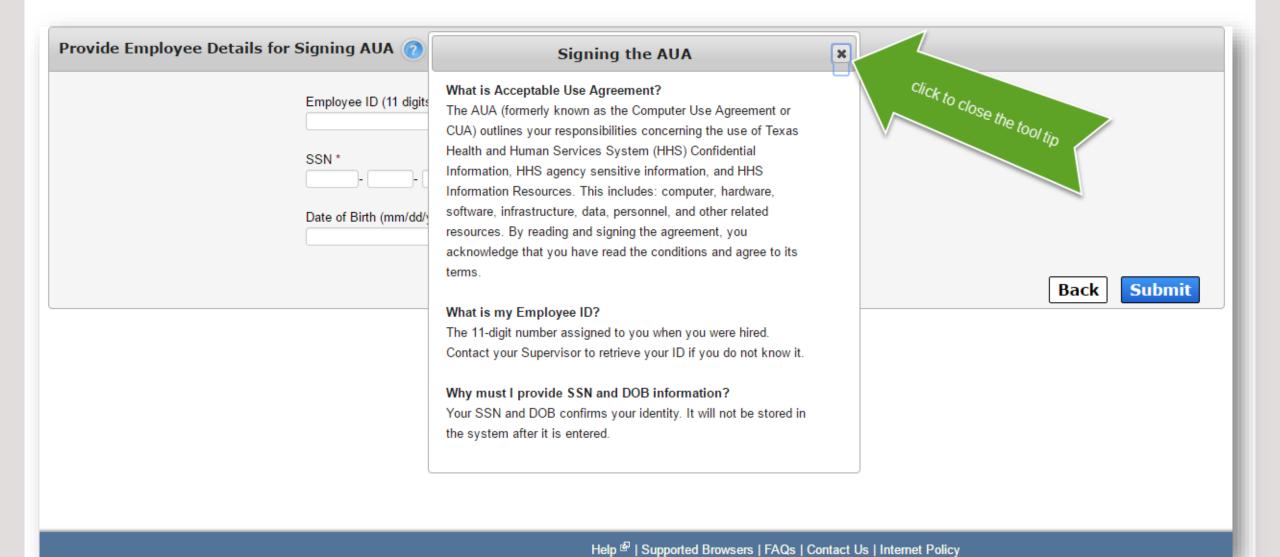






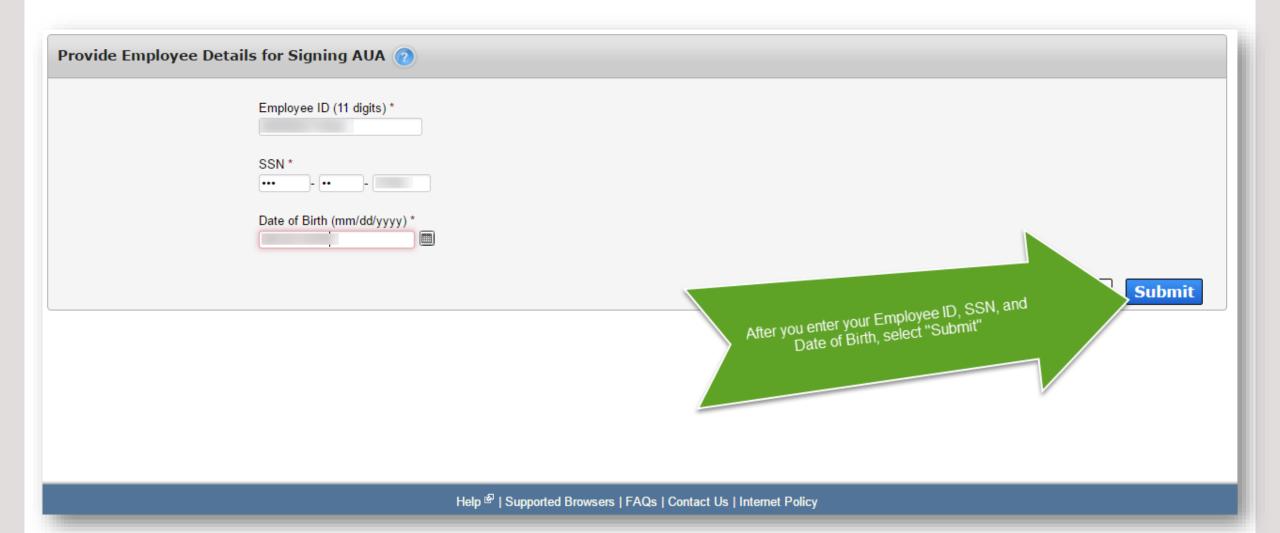
















Do you have an up-to-date AUA already on file?







Acceptable Use Agreement	
Please review the User Agreement. You must agree to its terms before you can continue.	
Health and Human Services Acceptable Use Agreement (AUA)	
(Formerly known as the Computer Use Agreement or CUA)	
Please read the following agreement carefully and completely before signing.	
<u>Purpose</u>	
The purpose of this document is to inform you of your responsibilities concerning the use of Texas Health and Human Services System (HHS) Confidential Information, HHS Agency sensitive information, and HHS Information Resources. [1] This includes: computer, hardware, software, infrastructure, data, personnel, and other related resources. Your signature is required to formally acknowledge your understanding, acceptance, and compliance of HHS's Information Resource Acceptable Use provisions. This agreement applies to all persons using HHS Information Resources and/or using, disclosing, creating, transmitting, or maintaining HHS Confidential Information or HHS Agency sensitive information, whether employed by an HHS Agency or not, and is based on policy delineated in the HHS Enterprise Information Security Acceptable Use Policy (EIS-AUP). Users are further informed of their responsibilities regarding the use of HHS Information Resources when taking the required annual HHS Enterprise Information Security Acceptable Use Training.	
I understand and hereby agree to comply with the following Information Resource Acceptable Use provisions:	
Authorized Use	
- Information Resources are intended to be used in support of official state-approved business.	
- Limited personal use of Information Resources may be allowed and is described in other policies and procedures of the HHS Agency by which I am employed.	
- Proper authorization is required for access to all information owned by HHS Agencies, except for information that is maintained for public access.	
- I will not attempt to access or alter any information that I am not authorized to work with in the performance of my job dut.	
- I will not enter any unauthorized information, make any unauthorized changes to information, or disclose any information with Information Resource, allowing another party unauthorized access to, or maliciously causing a computer malfunction are violations.  Read the agreement and scroll to the end to enable the confirmation box.	
By checking this box and typing my name below, I acknowledge that I read and understood the agreement, and I agree to	
Provide an electronic signature by entering your first and last name 🕜 :	
First Name	
Last Name	
Cancel Subr	mit





## **Acceptable Use Agreement** Please review the User Agreement. You must agree to its terms before you can continue. For the purpose of this document, "HHS", "HHS Agency", or "HHS Agencies" include the Health and Human Services Commission, Department of Aging and Disability Services, Department of Family and Protective Services, Department of State Health Services, Department of Assistive and Rehabilitative Services, and/or any successor agency or component part thereof. Definitions can be found in the HHS Enterprise Information Security Definitions (http://hhscx.hhsc.texas.gov/it/policies-and-guidelines@), HHS Privacy Policies and Procedures and the HHS Human Resources Manual (http://hhscx.hhsc.state.tx.us/hr/HRM/contents.htm<sup>©</sup>). [1] As defined in HHS EIS-Definitions document: Section 2054.003(7), Texas Government Code. Information resources "means the procedures, equipment, and software that are employed, designed, built, operated, and maintained to collect, record, process, store, retrieve, display, and transmit information, and associated personnel including consultants and contractors." And as defined in [44 U.S.C., Sec. 3502], NIST SP 800-53 rev 4. Information and related resources, such as personnel, equipment, funds, and information technology. [2] HHS security policy, standards, and controls can be found at http://hhscx.hhsc.texas.gov/it/policies-and-guidelines [3] http://hhscx.hhsc.texas.gov/it/policies-and-guidelines [4] http://hhscx.hhsc.texas.gov/it/policies-and-guidelines By checking this box and typing my name below, I acknowledge that I read and understood the agreement, and I agree to comply with its terms. Provide an electronic signature by entering your first and last name (2): Click here after you check the confirmation box and enter your name. First Name Last Name **Submit**



## Acceptable Use Agreement

A signed copy of the AUA is already on file for you, and is currently up to date. The agreement was signed on 08/18/2016 12:26 PM. For security purposes, please click the button below to exit your session.

OK

Acceptable Use Agreement (AUA)

Click here to Exit







# Lesson Complete

What would you like to do next?

- Return to List of Topics
- Return to Home
- Go to Contact Info

# If you are locked out of your account or experiencing other issues...

Contact the Help Desk at:

Phone: 512-438-4720

Toll Free: 1-800-435-7181 TDD 711

